



## MEETING AGENDA / MINUTES

<b>Meeting/Project Name:</b>	<b>Quarterly MH Director's Meeting</b>		
<b>Date of Meeting:</b>	<b>Wed. 2.5.2025</b>	<b>Time:</b>	<b>11:00am</b>
<b>Meeting Facilitator:</b>	<b>Mark Bontrager</b>	<b>Location:</b>	<b>Webex</b>

### Meeting Objective/s

Q1 Quarterly Mental Health Director's Meeting

### Meeting Agenda

Topic	Person(s) Responsible	Time Allotted
Welcome	Mark Bontrager	5 minutes
Data Sharing – SacValley MedShare	John Helvey – SVMS	10 minutes
Utilization – Carelon	Alison French – Carelon	10 minutes
Closed Loop Referral – Partnership	Eric Rushing	10 minutes
Opportunities & Challenges	Mark Bontrager	10 minutes
MOU Updates	Mark Bontrager	10 minutes
Questions & Wrap Up	Open Discussion	5 minutes

### Attendees (37 total)

Name	Department/Division	Attended
Mark Bontrager	Partnership	X
Jen Cockerham	Partnership	X
Eric Rushing	Partnership	X
Jaymee James	Partnership	X
Krystal Johnson	Partnership	X
Leigha Andrews	Partnership	X
Lulu Salinas	Partnership	X
Nicole Escobar	Partnership	X
Rebecca Stark	Partnership	X
Shahrukh Chishty	Partnership	X
Alison French	Carelon	X
Katie Halley	Carelon	X
Inna Liu	Carelon	X
Mandy Kullar	Carelon	X

Shiann Hogan	Del Norte County	X
Joe Hallett	Glenn County	X
Emi Botzler-Rogers	Humboldt County	X
Paul Bugnacki	Humboldt County	X
Elise Jones	Lake County	X
Tiffany Armstrong	Lassen County	X
Todd Schirmer	Marin County	X
Jenine Miller	Mendocino County	X
Modoc County BH	Modoc County	X
Marlo Simmons	Napa County	X
Phebe Bell	Nevada County	X
Rob Oldham	Placer County	X
Sharon Sousa	Plumas County	X
John Helvey	SacValley MedShare	X
Cindy Lane	Shasta County	X
Bailey Cogger	Shasta County	X
Monique Koch	Sierra County	X
Sarah Collard	Siskiyou County	X
Jen Mullane	Solano County	X
Serina Sanchez	Sonoma County	X
Wendy Wheelwright	Sonoma County	X
Tony Kildare	Yolo County	X
Yvonne Ezenwa	Solano County	X
Cassandra Eslami	Napa County	
Tim Sharp	Partnership	
Jan Cobaleda-Kegler	Sonoma County	
Jayne Bottke	Tehama County	
Delores Navarro-Turner	Modoc County	
Rick Bingham	Sutter County	
Connie Smith	Trinity County	
Natalie Shepard	Tehama County	
Miguel Rodriguez	Shasta County	
Laura Burch	Shasta County	
Emily Cowan	Solano County	
Amy Ellis	Placer County	
Sheryll Prinz-McMillan	Sierra County	
Scott Kennelly	Butte County	

Shawne Corley	Sutter County	
Lea Salas	Sierra County	
Ranell Brown	Del Norte County	
Jill Blake	Partnership	
Kathryn Power	Partnership	
Vicky Klakken	Partnership	
Christina Marlow	Sonoma County	
Laura Stapp	Shasta County	
Samantha Fusselman	Yolo County	
Karleen Jakowski	Yolo County	
Stacy Sphar	Modoc County	
Barbara Longo	Lassen County	
Tony Hobson	Colusa County	
Carina Monroy	Partnership	
Katrina Surprise	Sonoma County	
Nathan Hobbs	Napa County	

## Notes, Decisions, Issues

- 1) Quick Welcome and Introductions
- 2) Data Sharing – John Helvey w/ SacValley MedShare
  - a. BH EMR Integrations
    - i. NETSMART - Live In – Butte, Mendocino, Solano, Shasta, Yolo
    - ii. Completed Testing
    - iii. Go Lives
      1. Completed - Sutter, Yuba, Trinity, Napa, Lassen, Plumas
      2. Scheduled – Modoc, Del Norte (Both Jan. 2025)
    - iv. Lake County – in testing / Paused by CalMHSA (over a year)
      1. John spoke to Brandon Franklin on ideas/strategies for Lake County. Will schedule meetings with PHC within coming week.
    - v. Will be streamlining as SVMS goes live in new platform. Soft Go Live is March 6<sup>th</sup>.
      1. Clarification – Anyone receiving care from PHC within counties that are live will receive alerts. In ADT – Give info received. Date of admission. Discharge date. Discharge diagnosis. Provider info. Facility info. Real time.
      2. If patient is seen in any QHAO, info will be sent to SVMS. Any PHC member, if seen throughout state, counties/PHC are alerted.
      3. Remaining two counties (Placer & Sierra) have been sent contracts. Should be live in next 60 days. Will re-engage with Placer County & Sierra County
  - b. SacValley MedShare Updates / Initiatives
    - i. Still seeking county seat/member to volunteer with being on the board.
    - ii. Working w/ Netsmart on EMR errors.

- iii. Volume – 80k CCD (Continuity of Care Document) – Ongoing document to see providers’ notes, history, progress notes, etc. SVMS compiles all data on single record for combined view.
- 3) Utilization – Alison French w/ Carelon
  - a. Current BH Market Trends
  - b. Referral Pathways
    - i. Accessing BH Services
    - ii. BH Eligibility Criteria
    - iii. Carelon & County Coordination
    - iv. 2024 Closed Loop Referral Tracker Coordination Activity – Monthly County Participation Listed – Participation is tracked in ShareFile
    - v. Carelon Care Management Program
  - c. Screening & Referrals
    - i. Quarterly County Screenings & Referrals (2023 & 2024 – Q1-Q4 data shown)
    - ii. Q4 2024 Screenings & Referrals Totals by County shown
      - 1. Referrals being sent by county preference. Typically via e-mail.
    - iii. Clinical Program Updates
  - d. Utilization
    - i. Penetration Rates (2015-2023)
    - ii. Unique Utilizers (12mo rolling data)
    - iii. Utilization by Age & County (Legacy & Expansion Counties)
    - iv. FTF (Face to Face) vs. Telehealth
      - 1. Breakdown Data Shown – Higher FTF in younger aged individuals
- 4) Closed Loop Referral Tracking – Eric Rushing w/ Partnership
  - a. Changes to tracker. DHCS imposed CAP on Partnership. Wants referral to indicate more data.
    - i. Added Appointment Date and Confirmation on Attendance column. Barriers need to be recorded.
    - ii. Partnership will be confirming whether appointments were attended. Want to build contact list with counties.
    - iii. If no referrals, please indicate when uploading tracker.
  - b. Recent Audit – County Participation Data Shown
    - i. Tracker is used in both directions – Carelon sends to county on 20<sup>th</sup> of each month, for prior month. Counties update and send back to Carelon.
- 5) Opportunities & Challenges – Mark Bontrager w/ Partnership
  - a. BH CONNECT & BHT
  - b. Managed Care plans will be able to provide 6mo Transitional Care Rent. BH Impacted Members. Mandatory to be an option by 1/1/26.
    - i. DHCS wants Partnership to survey counties for operator interest. If counties interested, reach out to Mark Bontrager with Partnership
      - 1. Nevada County would like deeper dive on benefit and how it will work.
    - ii. DHCS hosting tech assistance next week.
    - iii. Counties and Partnership need to pair
- 6) MOU Updates – Mark Bontrager w/ Partnership
  - a. Collaboration, Dispute Resolution, Coordination, Member Engagement, Quality Improvement, Policies
  - b. 16/24 of the counties have executed the MHP MOU. No issues presented
- 7) Final Questions / Wrap Up

<b>Action Items</b>		
<b>Action</b>	<b>Owner</b>	<b>Due Date</b>
1. Meeting Minutes	Jen Cockerham	2.10.25
2. SVMS to follow-up w/ Placer and Sierra Counties Contracts	John Helvey	2.14.25
3. SVMS to follow-up w/ Partnership regarding CalMHSA	John Helvey	2.14.25
4. Carelon to reach out to Sonoma County for CLR Tracker	Mandy Kullar	2.14.25
5. Carelon to follow up with Modoc County on Referral Preference	Mandy Kullar	2.14.25