



November 14, 2024

Dear Colleagues,

In preparation for the upcoming winter respiratory viral season, the California Department of Public Health (CDPH) has partnered with the U.S. Health and Human Services (HHS) Administration for Strategic Preparedness and Response (ASPR) to provide access to the Health Partner Ordering Portal (HPOP) for eligible California organizations to request tests through the federal government.

This program is anticipated to be available until the end of 2025, or until federal testing resources are no longer available. Eligible California organizations for this program are entities that provide resources, services and/or care to the uninsured/underinsured and/or those over the age of 65, including:

- Community based organizations (CBOs) that provide services and resources to the uninsured/underinsured, or those over the age of 65, including shelters, food banks, and faith-based organizations with food/clothing pantries and/or community outreach programs.
- Licensed care facilities-including skilled nursing, DSS licensed residential care for the elderly, DSS licensed adult residential facilities, DSS licensed adult day care.
- Community health clinics, libraries, tribal entities, and farmworker organizations.
- Government entities (including Fire, EMS, Agricultural Commissioner, etc.)

The portal does not accept multiple organizations at the same shipping address, or multiple people registered for the same organization. Organizations need to determine the one point of contact from their entity that will request HPOP access and will be responsible for ordering tests.

Local public health partners are receiving this notification so they can share the information with local eligible entities that are inquiring about how to obtain free at-home tests.

Local Health Departments (LHDs) and other government entities are also eligible

for HPOP accounts to order tests for long-term needs. If your LHD already has HPOP access, CDPH can request that your existing account have the at-home test functionality enabled. CDPH will continue to provide tests to support LHDs with at-home tests for emergency/immediate needs through the end of 2025.

To request access to HPOP, please register here before January 15, 2025: [California Application for Federal COVID-19 Testing Resources](#). LHDs with existing HPOP access do not need to fill out this form but should email OTCtesting@cdph.ca.gov to enable at-home test functionality.

At-home tests should be prioritized for those who are uninsured, underinsured, or have poor access to medical care or who are at high-risk for severe disease.

If you have any questions, please send an email to: OTCtesting@cdph.ca.gov

Please review our website: [MCM Strategy Unit: COVID-19 Response](#)

Sincerely

CDPH Office of Infectious Disease Preparedness & Response Medical Countermeasures Team